

# SERVICE APPLICATION FORM – BASIC UNCAPPED ADSL AfriCentral ISP



- We provide you with a 7/24/365 Internet Connection Excluding TELKOM and ADSL Modem Costs where applicable

30 Starhaven Place, Foresthaven, Phoenix 4068  
 Tel: (031) 505-2829 Fax: 086 560-2374  
 Mobile: 072 397-7465  
 Website: [www.africentral.co.za](http://www.africentral.co.za)  
 Email: [info@africentral.co.za](mailto:info@africentral.co.za)

Personal / Company Information				
Title (i.e. Mr, Miss, Mrs.)		Surname		
First Name		Initials	Date Service is required	
I.D and Company Registration Number		Company Name (if applicable)		
Postal Address		Physical Address		
Postal Code		Postal Code		
Telephone Number (Work)		Telephone Number (Home)		
Fax Number		Mobile (Cell) number		
BUSINESS ADSL Internet Connection Service – via our Optic Fibre or Satellite Network Service				
Business ADSL Options (ROUTER NOT SUPPLIED)			Monthly Subscription	YES
ADSL Un-CAPPED 384k (384K TELKOM LINE SPEED)			R 260.00	
ADSL Un-CAPPED 512k (512K TELKOM LINE SPEED)			R 379.00	
ADSL Un-CAPPED 1024k (1024K+ TELKOM LINE SPEED)			R 649.00	
Would you like a FREE Fax to email Number? We forward all incoming faxes to your email address(es) and archive them for 5 years. We will provide free Fax to Email for all your email accounts.			YES \ NO	
Would you like us to register you a “.co.za” domain for you? You will be billed R150.00 initially and R150.00 annually.			YES \ NO	
Domain Name Required				
Your current email address				

Our ADSL Model works vastly differently to other ISP's. We do not terminate and re-connect you every 24 hours. In addition, we have bandwidth saving measures in place to best suit our client base. All email, sent and received, along with local browsing is compliments of a local only component of your ADSL package. We thus allow for value-added web browsing and maintaining bandwidth for use for what you consider crucial.

## NOTE

- If you select a domain of type other than “.co.za” like, .com or .net, please contact us for pricing.
- When registering a domain with us, we will provide your email addresses at your domain, e.g. [username@yourdomain.co.za](mailto:username@yourdomain.co.za).
- In addition, we will create on our servers, a subset server using your domain for receiving email, i.e. [pop3.yourdomain.co.za](mailto:pop3.yourdomain.co.za).
- All domains registered will attract a minimum hosting fee as an additional item for R25.00 per month. This will entitle you to five, and not three email addresses and a further 2MB of local web space for hosting of a basic website.
- We will provide you with ftp (File Transfer Protocol) access to your minimal hosting service.

Please fax this form to 086 560-2374 or email to [sales@africentral.co.za](mailto:sales@africentral.co.za)

**Subscription Period (Please Tick)**

If you selected a domain, by default, the minimum period is 24 Months, irrespective of the box you tick. If paying by Credit Card, the minimum period by default is 12 months for applications without domains.

12 Month		24 Month		36 Month	
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To avoid late payment; please supply us with your banking details for Debit Order:

Amount to be deducted monthly:

**Banking Details**

Banking institution	Account Number	Branch Code
Branch Town	Type of Account (No Credit Cards)	Signature as Used for Signing Cheques

**Credit Card Details**

Account Holder	Credit Card Number	Expiry Date
Type of Card (eg. Visa or Master)	CCV	Banking Institution
		Signature On Card

Terms & Conditions

- Payment by DEBIT ORDER ONLY. AfriCentral ISP uses NetCash (PTY) Ltd to process debit orders.
- Failure to settle the invoice in full may result in downtime of services rendered to the client until payment has been received and confirmed. (*I also agree to pay any additional cost that AfriCentral ISP would encounter to collect any outstanding payments*). *I understand that if my Debit Order is returned for any reason, I will pay a R50-00 penalty fee.*
- In addition to outstanding fees, I hereby consent that AfriCentral ISP will deduct by debit order for any additional services rendered, or goods supplied. In such event AfriCentral ISP will provide supporting documentation for the debit order and such debit order will be greater than the agreed amount on this document.
- By signing this document, I understand that the services will be rendered for the period as per the service period section of this document.
- The client will remain liable for the monthly payment even if the client decides to move the services to another Internet Service Provider. The contract can be cancelled by paying the outstanding amount on the remainder of the contract in full. Until such time, the client is still bound by the terms and conditions of this contract.
- Cancellation of services must be done in writing. Services will only be cancelled after any outstanding amounts on the clients' statement has been received and confirmed.
- AfriCentral ISP permits authorised users with unlimited access to its system. Idle time, non-dialup-use, and use of system resources not directly related to interactive dialup-access (including, but not limited, use of disk space and CPU time) may be restricted or may incur additional charges.
- AfriCentral ISP will not be liable to the subscriber nor to any associated party for damages, incidental or consequential, of any nature whatsoever.
- The subscriber shall not resell or make availability to any third party such services they might receive from AfriCentral ISP.
- AfriCentral ISP reserves the right to withhold access for overdue accounts, while the subscriber shall continue to be liable for the services until the 30 days notice in writing is received and confirmed by AfriCentral ISP.
- Only registered users and or subscribers are authorised to use the services from AfriCentral ISP.

**I, \_\_\_\_\_, I.D Number: \_\_\_\_\_ hereby authorise AfriCentral ISP to create and set-up my services as mentioned above in terms of the AfriCentral ISP application package. I hereby agree to settle the above-mentioned costs as per the Terms & Conditions section of this document. I hereby agree that I have read and understood the Terms and Conditions section of this document and consent to a bank link to make debit order deductions. All Prices are inclusive of VAT and exclusive of additional services.**

*This document contains confidential information. The information contained herein, will not be made available to any third party without the written consent of the client and an authorised AfriCentral ISP representative. Without prejudice.*  
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